

# TRICARE ULTIMATE PROTECT Protection against unexpected breakdowns

**Tricare Ultimate Protect** shields you from the rising costs of mechanical or electronicrepairs and component replacements.

With the purchase of **Tricare Ultimate Protect**, you can enjoy your vehicle worry-free for years and kilometres to come, knowing that you are protected from unexpected repairs and component replacements beyond the manufacturer's original warranty.

Unlike other extended service plans, **Tricare Ultimate Protect** is comprehensive and simple to understand:

- 100% of the parts and labor costs for covered repairs (including replacement of component parts) less your deductible, are covered.
- Protection begins on Day 1, and the kilometre option you select based upon your driving needs is added to the existing odometer reading at time of purchase.

Along with this best-in-class coverage, **Tricare Ultimate Protect** offers a seamless and efficient tech-enabled claims administration process. A variety of time, kilometre, and deductible options are available to best suit your driving needs and budget. In addition, convenient financing options are readily available for all **Tricare Ultimate Protect** plans. **Tricare Ultimate Protect** provides coverage\* for failures involving:

- The Powertrain, including the Engine and Transmission/Transaxle/ Transfer Case
- Air conditioning/Heating/Cooling system
- Brake system
- Suspension
- Steering components
- Electrical system
- Fuel system
- Factory-installed high-tech components, including electronic instruments clusters and entertainment systems
- Air Bags / Safety Restraint System
- LED Headlights

**Tricare Ultimate Protect** is so comprehensive that it provides coverage for just about every failure. Unless the item is listed as <u>NOT</u> covered, it <u>IS</u> covered!\*

Tricare Ultimate Protect provides coverage for:

- Cars, trucks, vans and SUVs
- Gasoline, diesel, hybrid and electric powered vehicles
- Up to 10 years
- Up to 280,000 kilometres

TRICARE

**Tricare Ultimate Protect** coverage also includes the following added benefits:

## **Roadside Assistance**

During the coverage term, **Tricare Ultimate Protect** includes our leading-edge Emergency Roadside Assistance Program, automatically providing you with additional security and peace of mind. If you need roadside assistance at any time during the coverage term, simply call our toll-free number and our courteous and highly-trained team is at your disposal 24/7, 365 days a year.

Roadside Assistance services include:

- Fuel delivery
- Lock out service, jump start
- Flat tire change
- Concierge service

#### **Substitute Transportation**

Repairs to your vehicle may require that the vehicle be kept overnight or for an extended period of time. If you require substitute transportation, we will reimburse you up to \$40 per day from the date of the covered breakdown to the date the repair is completed.

\* As with most service plans, routine maintenance items such as such as oil, coolant, fluids, etc. and refrigerant, are not covered by Tricor Ultimate Protect, nor are wear-and-tear items that need replacement on a regular basis such as filters, wiper blades, batteries, tires, brake discs and pads, etc. While exterior (paint and glass) and interior items (upholstery and carpet) are not covered by Tricare Ultimate Protect, Tricor offers excellent coverage for these items— Tricare Appearance Protect, Tricare Hazard Protect (please refer to our website at www.tricorauto.com for further details).

Note: Breakdowns caused by rust or corrosion are excluded from all coverages. Please refer to the actual service agreement for the specific terms, conditions, limitations and exclusions that apply to your coverage.

You are not required to purchase Tricare Ultimate Protect in order to purchase, lease or obtain financing for your vehicle. This brochure is intended solely as a summary of the benefits provided by Tricare Ultimate Protect. Please read the full service agreement for a listing of all applicable terms, conditions, limitations, restrictions and exclusions. A copy of the full service agreement will be provided to you prior to purchase.

#### Towing

If your vehicle requires towing, quick and convenient towing services will be provided to you (with a maximum benefit per incident) as part of our Emergency Roadside Assistance Program.

### **Trip Interruption**

Vehicle breakdown and repairs occurring more than 160 kilometres from your home may mean that you will incur additional expenses. We will reimburse you for meal and lodging expenses incurred while your vehicle is being repaired up to \$125 per day for up to three days.

## Immediate Credit Card Payment—No Waiting Period for Reimbursement

The Plan Administrator will make a credit card payment to the repair facility less any deductible for the covered repairs so that you are not out of pocket and waiting for reimbursement.

## **Easily Transferable**

**Tricare Ultimate Protect** is easily transferred to the subsequent owners of the covered vehicle.



Protecting Canadians and their Vehicles since 1986

### 105-3100 Rutherford Road, Vaughan, ON L4K 0G6 Canada tricorauto.com

Your Tricare Ultimate Protect coverage extends across Canada and the continental United States.

Tricare Appearance Protect is fully insured by licensed Canadian insurance companies.

